

# Hassle-Free, Fast Incident Investigation

- Over 95% of all industrial workplace incidents are minor or non-lost-time
- Lack of user-friendly investigation tools designed for investigating minor incidents
- ‘Closing out’ minor incident reports is labour intensive and extremely time consuming

# BlackBox Background

- Kelvin TOP-SET has 21 years experience in industrial incident investigation
- Real gap in the market for a tool to investigate minor incidents
- 'Quick Investigation' paper based system produced
- Global success of the 'Quick Investigation' system
- TOP-SET Governors started
- BlackBox software designed around 'Quick Investigation' system with added functionality
- BlackBox software launched
- Purchased by global leaders such as A.P. Moller – Maersk, Shell, PGS, London Underground – used throughout the world

*Designed by investigators, for investigators*

The TOP-SET system is based on systems theory which establishes all the contributory causes and causal factors that result in any incident, business or process failure.

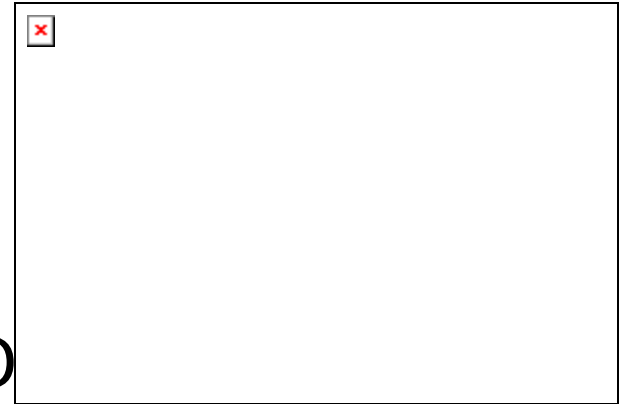
# Straightforward and easy to use:



9 Minute instructional DVD (supplied and online)

## BlackBox package includes:

- Quick Start Guide
- BlackBox software disc
- 9 minute instructional DVD
- Practical Handbook of Investigation
- (Corporate package available)



- BlackBox has been designed to integrate with existing corporate information systems
- BlackBox stores information in structured XML format
- Provides a host of integration options (SAP, Oracle, MS SQL etc)

- ✓ Can be easily installed and integrated with existing systems
- ✓ Can be tailored to suit clients' system requirements
- ✓ Can be easily taught in adopted by all



So user friendly that someone with little or no experience can install, use and produce a comprehensive report in an hour or less!

*I was impressed with the deceptive simplicity of the TOP-SET method; it's always a sign of a good and successful method if it can be made simple and flexible yet maintain rigor*

**Richard Watkiss; Head of HSEQ, KCA Deutag Group**